

2020 GRATITUDE REPORT



**Working
Families'
Friend**

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OUR MISSION

TO GATHER COMMUNITY RESOURCES IN ORDER TO ENABLE EMPLOYED AND RECENTLY UNEMPLOYED INDIVIDUALS TO SUSTAIN AND MAINTAIN QUALITY OF LIFE THROUGH ASSISTANCE, TRAINING, ADVOCACY AND FINANCIAL SUPPORT.

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Joan Putthoff

FROM THE PRESIDENT

Dear Friends and Supporters,

The biggest story of 2020 was obviously the COVID-19 virus; I guess that goes without saying. It would be a stretch to say it was a good year for Working Families' Friend. However, it was an inspiring year. The day that the "shutdown" started, our staff gathered together and talked about what that meant to us. While other agencies were scrambling to make plans to ready themselves for what our community would ask of us, we were already perfectly positioned to provide the needed assistance to families who would, for the first time ever, find themselves in need of assistance.

We were designed to provide that bridge that people would need to get over a hurdle or to get to the other side of an unexpected crisis. In a good year, life throws people curveballs that they could never have seen coming, but in the year of a pandemic, new, unforeseen challenges would be thrown at so many people. It became common hearing, "I'm perfectly fine and could go to work, but I have to quarantine because my husband was exposed," or "I tested positive and have to stay home with no pay, so I can't make this month's rent, but I'll be fine next month." For so many, we were their bridge taking them to the other side of a scary time.

But, we had our own gap to bridge. Two of our three major fundraising events were canceled due to the COVID-19 restrictions. Many of our generous friends and donors sent sponsorship dollars for events that they knew could never happen. We also joined forces with other local funders, including United Way of Greater Kansas City and the Greater Kansas City Community Foundation, who offered us funding specifically to meet the needs of coronavirus-affected families. In addition, we were grateful to receive numerous donations from new, first-time donors who were just looking for a way to be part of the solution.

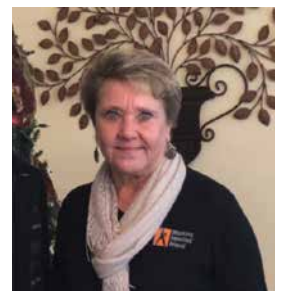
In this year's Gratitude Report, you'll see stories of some of the people who turned to Working Families' Friend for much-needed help. That help was there only because of the support that we continued to receive from generous people like you and because of a community that chooses to never give up.

From the staff and Board of Directors at Working Families' Friend, we say "THANK YOU."

In Great Gratitude,



Joan E. Putthoff
President



IT'S OK – WE'VE GOT THIS

...OR DO WE?

"WE HAD DONE EVERYTHING WE WERE SUPPOSED TO DO IN LIFE. I THOUGHT WE WERE COMPLETELY SECURE. I NEVER WOULD'VE BELIEVED THAT WE COULD LOSE OUR HOME AND EVERYTHING WE'D WORKED FOR. I CAN'T IMAGINE WHERE WE'D BE IF IT WEREN'T FOR WORKING FAMILIES' FRIEND. THAT ONE KIND ACT CHANGED OUR LIVES....THANK YOU."

Kathleen and Jerry started 2020 off with a secure future. When the lockdown went into effect in March, neither were concerned. They both had been at their jobs for more than ten years, they had some savings in the bank, and they lived well within their means.

A month later, Kathleen's hours were cut to twenty hours a week. Jerry's employer closed his department down for two weeks because several employees had tested positive for COVID-19; he would be without a paycheck for half of the month.

The couple made as many cuts to their personal finances as they could and still watched their savings dwindle away. In late summer, Jerry contracted

COVID-19. He would once again be off work for two weeks, and this time, Kathleen quarantined as well. As hourly employees, they received no paycheck but were still employed.

They both physically recovered from the virus, Kathleen was asked by her employer to return to full-time status, and Jerry went back to work. This was great news, but they now were behind financially and didn't know how they would make their house payment. Their lives could go back to normal if they could get over this one huge hurdle.

Working Families' Friend is proud to say we were able to save Kathleen and Jerry's home.

WHY YOUR GIFT MATTERS

HERE'S WHAT A FEW PEOPLE YOU HELPED HAD TO SAY



After being laid off work we had tough decisions to make. Either make the car payment or buy groceries for the children. Your help allowed us to do both.

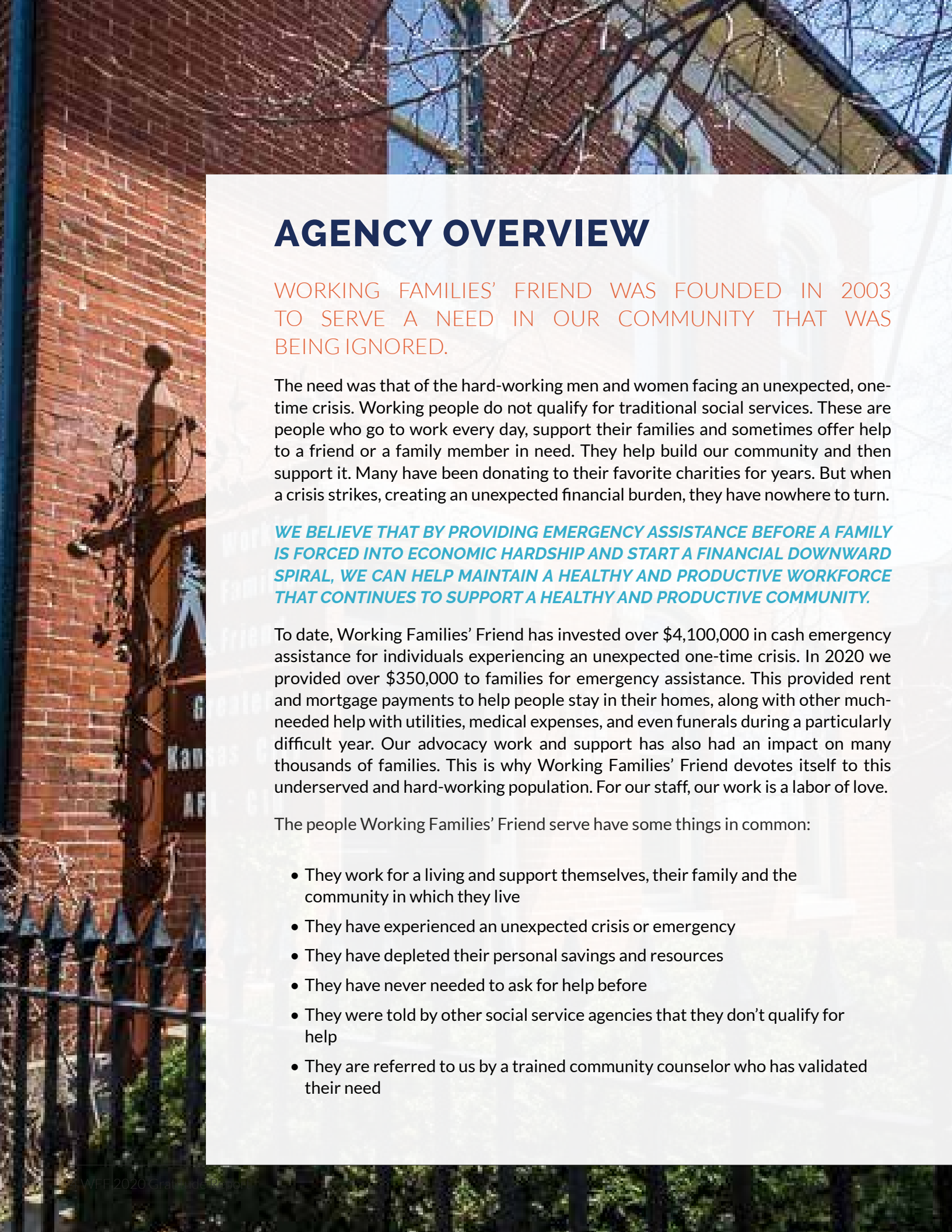
Our 5-year-old son is the entire world to us. He is in so much pain and needs surgery immediately. We have been selling everything we could to pay for his medication. Working Families' Friend has been beyond helpful and I can't say how grateful our family is. Thank you to your supporters.

Life can change in a heartbeat. You get hurt and can't work the job you've been doing most of your life. I am an Eagle Scout – I wish I would have been more prepared for this situation. You guys are great because you are here for working people.

You helped our family tremendously at a very sad and difficult time. Thank you so much for helping with the funeral expenses for our son.

I am a single mom of two. This year has been especially hard to keep the rent paid. Thank you so much for helping at a time when I had no idea what to do next.





AGENCY OVERVIEW

WORKING FAMILIES' FRIEND WAS FOUNDED IN 2003 TO SERVE A NEED IN OUR COMMUNITY THAT WAS BEING IGNORED.

The need was that of the hard-working men and women facing an unexpected, one-time crisis. Working people do not qualify for traditional social services. These are people who go to work every day, support their families and sometimes offer help to a friend or a family member in need. They help build our community and then support it. Many have been donating to their favorite charities for years. But when a crisis strikes, creating an unexpected financial burden, they have nowhere to turn.

WE BELIEVE THAT BY PROVIDING EMERGENCY ASSISTANCE BEFORE A FAMILY IS FORCED INTO ECONOMIC HARDSHIP AND START A FINANCIAL DOWNWARD SPIRAL, WE CAN HELP MAINTAIN A HEALTHY AND PRODUCTIVE WORKFORCE THAT CONTINUES TO SUPPORT A HEALTHY AND PRODUCTIVE COMMUNITY.

To date, Working Families' Friend has invested over \$4,100,000 in cash emergency assistance for individuals experiencing an unexpected one-time crisis. In 2020 we provided over \$350,000 to families for emergency assistance. This provided rent and mortgage payments to help people stay in their homes, along with other much-needed help with utilities, medical expenses, and even funerals during a particularly difficult year. Our advocacy work and support has also had an impact on many thousands of families. This is why Working Families' Friend devotes itself to this underserved and hard-working population. For our staff, our work is a labor of love.

The people Working Families' Friend serve have some things in common:

- They work for a living and support themselves, their family and the community in which they live
- They have experienced an unexpected crisis or emergency
- They have depleted their personal savings and resources
- They have never needed to ask for help before
- They were told by other social service agencies that they don't qualify for help
- They are referred to us by a trained community counselor who has validated their need

HOW YOU CAN HELP

TRANSFORM LIVES

01

DONATE DIRECTLY TO WORKING FAMILIES' FRIEND

By writing a check

Monthly Automatic Withdrawal
from your account (ACH)

Through PayPal @wffriend.org

At our website wffriend.org
using a credit card or PayPal

03

EVENTS & MORE COMMUNITY IS KEY

Support our Annual
Fundraising Events

Host Fundraising Events to
Benefit WFF

Participate in our Penny Per
Hour Program

Participate in Giving Tuesday
(Tuesday after Thanksgiving)

Set-up a Facebook Birthday
Fundraiser selecting WFF as
your charity of choice

Memorial gift to honor the
passing of a loved one

02

PAYROLL DEDUCTION SET IT UP WITH YOUR EMPLOYER

The United Way of Greater
Kansas City

The Combined Federal
Campaign

Missouri State Employees
Charitable Campaign

City of Kansas City, Missouri
Combined Charities Campaign

04

AMAZONSMILE SMILE, IT COSTS YOU NOTHING

IF you choose to shop on
Amazon, please use AMAZON
SMILE and support Working
Families' Friend (WFF) while
you shop. Amazon Smile has
the same products with the
same prices.

By choosing us as your charity
of choice, when you make a
purchase via Smile.Amazon.com
the Amazon Smile Foundation
will donate a small percentage
of your purchase at NO EXTRA
charge to you.

PENNY PER HOUR PROGRAM

WE WANT TO ADD YOUR
ORGANIZATION TO THIS LIST!

Our Penny per Hour Program is the cornerstone of support we get from the community; organizations elect to donate one penny per hour worked by each of their members or employees. This equates to an average of \$20.80 per employee each year. The following organizations participate in this program and we extend great appreciation to each of them for their commitment to Working Families' Friend, their community, and its working families.



Carpenters Local #315
Construction and General Laborers
Local #264
Construction and General Laborers
Local #319
Construction and General Laborers
Local #1290
Floorlayers Local #1181
IAFF Local #42
IAFF Local #3112
IAFF Local #3808
Painters Local #2012
Painters Local #2015
Pipefitters Local #533
Plasterers' & Cement Masons Local
#518 (OPCMIA Local #518)
Plumbers and Gasfitters Local #8
Security Police Fire Professionals of
America
*Sheet Metal Workers Local #2
Teamsters Local #541



*Special thanks to Sheet Metal Workers Local #2
for leading the way by being the first local union
to reach the 2 cents per hour level of giving!

GENEROSITY IN THE MIDST OF IT ALL

WHO SUPPORTS WFF?

THANKS TO OUR LOYAL SUPPORTERS WHO SPREAD THE NEWS OF THE GOOD WORK WE DO.

In what was a catastrophic year for many, Working Families' Friend is grateful for the outpouring of support we received from the community.

Below are examples of some of our new support. It came from individuals, businesses and organizations sharing their concern and interest in the well-being of the community and the hard-working people hit the worst this year with unexpected crises.

- **PIVOTAL VENTURES** sent a \$2000 donation as a generous employer 200% match following a new donor's gift of \$1000
- **UAW Region 5 Midwest States CAP Council** generously donated \$25,000
- **GEHA** sponsored a local competition for Federal Employees. USDA won and chose Working Families' Friend as the recipient of a GEHA \$1,250 donation
- **One-time Memorial Gift** of \$5,000 sent to support working families
- **Scheels GIVE \$2020** employees chose Working Families' Friend as one of the recipients of a \$2,020 donation to help provide assistance to working families struggling through the challenges of 2020
- **Kansas City Greater Community Foundation** donated \$60,000 to assist during the COVID-19 crisis
- **Missouri Department of Economic Development** granted funds for \$12,000 of assistance



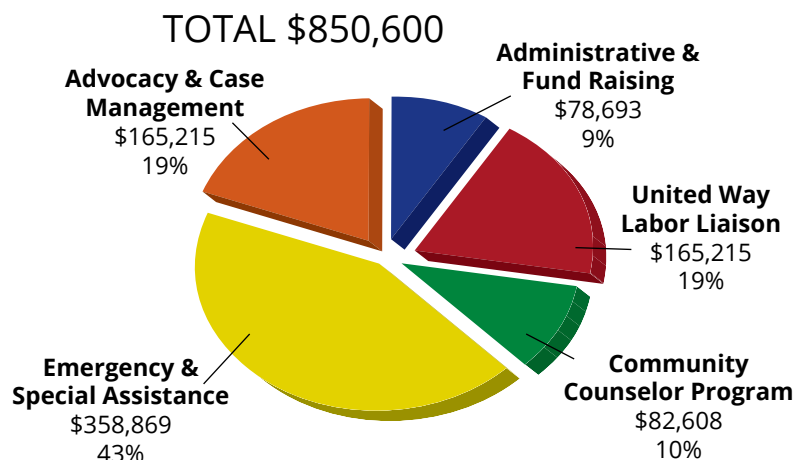
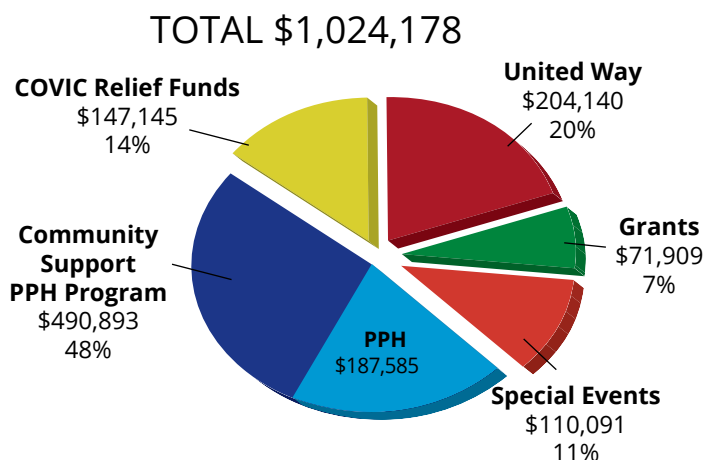
FROM A NEW DONOR IN 2020 ON GIVING TUESDAY:

"My colleague told me about the amazing work your organization is doing and I wanted to show my support. People like you are God-sent and I admire the kindness you are all doing. I'm grateful that families have a place they can turn to for assistance in their time of need."

FROM PREVIOUS DONORS:

"My family had a house fire and pretty much lost everything. We needed clothes and groceries just to get through the first week or two. Your immediate help was so terrific. I have donated before and will again. Thank you all."

"As a previous donor and supporter of your work, it was hard to believe I was the one asking for help this time. Long-term hospitalization put a huge strain on our finances. Thank you for your help and God Bless."



2020 DONOR PARTNERS

OF WORKING FAMILIES' FRIEND

BECAUSE OF YOU - WE ARE HERE FOR YOU, YOUR FAMILIES AND OTHERS. THANK YOU FOR CHOOSING US AS WORTHY STEWARDS OF YOUR GIFT.

We are grateful to all who support Working Families' Friend. Our incredibly generous partners believe in our mission. There is no better community of support than the individuals, corporations and organizations listed here. We make every effort to make sure this list is accurate and complete. If you contributed to Working Families' Friend in 2020, and

are not listed, please accept our deepest apology and contact us immediately to correct our records. Again, we THANK YOU for your generous support! Your recent gift has life-changing effects and has already been put to work assisting working people at a time of need.

Carpenters Local #315 Greater KC Community Foundation IAFF Local #42 IBEW Local #124 Jackson County Pipefitters Local #533 Sheet Metal Workers Local #2 UAW Region 5 Midwest States CAP Council United Way of Greater Kansas City Community Builders Fund Every IAM Local #778 Iron Workers Local #10 Kansas City Building & Trades Council Laborers Local #1290 Laborers Local #264 Plumbers & Gasfitters Local #8 Teamsters Local #41 UAW Local #249 Unified Government Hollywood Casino Grant Fund AT&T Employee Giving Campaign Bank of Labor Blue Cross Blue Shield of KC Thomas P. Burke Laborers Local #663 NALC Branch #30 Painters Local #2012 Platinum Reality Steven & Danita Rafferty Roofers Local #20 SPFPA Local #249 Teamsters Local #455 Teamsters Local #541 AFGE Local #1336 AFGE Local #3399 Harry S. Truman Vet Hospital Arnold, Newbold, Sollars & Hollins, P.C. Asbestos Workers Local #27 Anita Autrey Nicole Bigler Brandon Boger Bricklayers & Allied Craftworkers #15 Bryan Brown	Lawrence Burger Greg Chastain Country Club Bank Duke A. Dujakovich Elevator Constructors Local #12 Cecil Elpers Floorlayers Local #1181 GEHA Glaziers Local #558 Governor Stumpy's Grill House William Grayson Greater KC AFL-CIO Even Griffiths Hartline Construction, LLC Heavy Constructors Association Ron Holt Diane & Michael Horning in Memory of Andy Horning IAFF Local #3112 IBEW Local #412 John Jantsch JE Dunn Construction Kurt Johnson Christopher Johnson Todd Kauffman Alise Martiny Alan Means Cynthia Meyers Millwrights Local #1529 Michael E. Montgomery Nicole Montgomery Kevin Noblet Kevin O'Neill OPEIU Local #277 Operating Engineers Local #101 P1 Group, Inc. Painters District Council #3 Pivotal Ventures LLC Plumbers & Pipefitters Local #178 Joan Putthoff Darik Rademacher Stephen Rosa Kimberly A. Rowland RPCS, Inc.-Ramey's Price Cutter Stephen O. Ruley Kevin Ryan Scheels Ralph Stubbs Jr. Teamsters Joint Council #56 Teamsters Local #696 Teamsters Local #955 The Pottenger Law Firm LLC Olympia and Adam Trumbower Ullico, Inc.	Western MO & KS Laborers' Dist. Council Denise Wise Joseph Adams AFT Local #691 Phillip Aguilar Allan Ashbaugh Tamika Austin Jeffrey Barrickman Susan Barthol-Turner Joshua Bayless Blake & Uhlig, P.A. Damon Lee Bond Randall K Boone Michael Brame Kenneth D. Brown Bukaty, Aubry & Huntsman, Chartered Juanita Burke Carpenters Local #1127 Cindy Circo Commerce Trust Company Steven Copher CWA Local #6327 CWA Local #6360 Matthew Daniel Barbara Davis Steven Dean Winston Dillard Michael Doss Ryan Edmiston Gayle Ferguson Geoff Forehand Alan Frisbee Karen Fronce GCIU Local #235 Samantha Groark Aimee the Attorney Heartland Combined Federal Campaign Alan Heinrich Jerry L. Helmick HMC Companies IBEW Local #1464 IBEW Local #53 Lamar Johnson Misty L. Kirwan Mark Kucharski Labor Management Council of Greater KC Connie and Mike Mann Richard Martinez Nathaniel Mathias Gary L. McKinzie Jr. Sean Moder Mark D. Molloy Ronald Moore Margret Morris Glen E. Nelson III	Network For Good Rodger Nixon Novak Birks, P.C. NTEU Chapter #66 Ong & Company, CPA's Cynthia Palmer Christopher Patterson Ben Pauley Christopher Polasik Todd Price Pro Metals, LLC Robbins Geller Rudman & Dowd LLP Jose Rodriguez Stacey Salmon Sheet Metal Workers Local #2 Retirees Joe Smith Joseph Staab Stephens/Heffner Financial Partners JoAnn Stone John Strobl Jr. Doug Swanson Rodney Tanner James Tatro Teamsters Local #688 Chris Thies Levi Thompson Kimberly Underwood United Labor Credit Union Rochelle M. Vann Mara Whitaker Yard Designs Bradley Williams Randy E. Wood Linda Young Michael Aipperspach Ali Alani Angela Alexander Gary W. Allen Kenny Allen Matthew Allin Juan Alvarado Jesse Alvarez Amazon Smile Foundation Scott Anderson Edward Anderson Ben Apodaca Todd L. Appleby Micaela Archuleta Christian Arcilla Adolfo Arguello Bethany A Armes Scott Arrington Steve Baber Scott Bahora Roy Bailey Travis E. Bailey	Wade C. Baker Anita L. Ballard David Banaka Scott Baucom James Beckford Dave Beebe Gregory A. Bellm Benjamin J Bender Andrew Bennett Skyler Bassette Tiffany Bishop Andrew Blancarte Jeremy S Blanchard Rebecca Blanner Charlotte Bleyenbergh Samuel Blood Rodger Bonnell Kenneth L. Booker Tim A. Bowman Douglas Brees Charles Browning David Buckalew Titakorn Bunyarattaphant Thomas Burger Travis J. Burks Randall J. Burney Peggy and Jim Burr Ryan Bush Christine Butler Chuck Caisley Eric A. Callahan Juan Camacho Becky Capper Brandon Carroll Joshua Carroll Edwin G. Castaneda Eddie Castro Manuel Ceballos Andrew Chapman John J. Chaszar Alexis Chavira Christopher L. Chleborad Bret Christian Jeb Clements James Cline Christopher Cochran Randy Combs Norman Cook Nancy J. Coon Phillip Coop Jerrick Cornelius Ian Cosgrove Timothy Covey Susan C. Cowart Doris Cox Kenny Crandell Kathy Crooks Daniel Cruz Elaine Cuesta Marcia Dabney David Danner
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Bud Davis
Earl Davis
Matthew Delacruz
Tyler Delaval
Monica Demma
Fred Denham
Phillip Denning
Alexander Dickerson
Phong Dinh
Josh Dollard
Todd Doree
Jeffrey Dossett
Jonathan Douglass
Darrell Drury
Jake Dujakovich
Michael Edwards Jr.
Howard Elder
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Michael Ellison
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Dustin Enfield
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Joseph Epperheimer
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William Ferris
Tom Fincham
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Sullivan Ford
C D Fortson
Daniel Fowler
Stephen French
Raul Gabriel
Lance L. Gagne
Cynthia Gallegos
Martin Garcia
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Greg Garnand
Carmen M. Garth
Denver Gear
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Donald Gibbs
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Aimee M. Gromowsky
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Kyle Ice
Joseph Infranca
Eileen Jagoda
John Jenkins
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Valerie Johnson
Jeffrey Johnson
Anthony Johnson
Taylor Johnston
Jennifer Johnstone
Gregory Jones
Kansas City Allied
Printing Trades Council
James U. Keaton

Stephen D. Keen
American Income Life
Deangelo Kennedy
Melissa Kennedy
Jeffery Kent
J. Martin Kerr
Craig Ketter
Kevin Kinchelo
Daniel Kinsella
Christian Kitterman
Zade Klepac
Kenneth Kline
Rocky Kloth
David Koons
Rhonda Kopetsky
Audra Kosinski
Cody Kozak
KPMG
Cody Krerowicz
Joseph Kreutziger
Spencer Kuhl
Katrina Kurtz
Laborers Local #319
John Lang
Bernard G. Larman
Brian Lasswell
Bill & Julie Lattimer
Timothy Lee
Cody Lee
Timothy W. Leist
Jean Leon
Sian Leon
Carlo Leone
Derek Lias
Ronald Livingston
Lonnie Livingston
Alejandro Lobatos
Cornelia Lollar
Trevor Lorange
Marva Love
Jose Lucero
Mason Luttrell
Stephanie Lytle
John Madden
Mark Madsen
Jason L. Maguire
Michael Malcolm
Nathan Mann
Jason Manthe
Wendy A. Marine
Kathy Marlin
Jared Marsh
Marc Martinez
Reggie Mayo
Robert McCally
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E. Thomas McCorkendale
Thomas McCray
Joshua McCray
John McDaniel
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Timothy McNamara
Mercedarian Missions
Kelly Meyers
Curtis Miller
Rochelle Miller
Vanessa Miller
Missouri Coalition of
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Dean Modecker
Sean Montgomery
Joseph Montgomery
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Michael Myers
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Bradley Nelson
Brandon Newman
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John Nichols
Christopher Nieman
Melvin Norrington
Lucas Nowaczky
Michelle O'Connor
Ronald W. Ohrenberg
David Olivas
Robert Orton
Anthony Oryall
Painters Local #2015
Ian Palmer
Diane and Kelly Palmer
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Kelley B. Ruff
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Daniel Sanchez
George Sanchez
Mark Schick
Samuel Schneider
Oliver Schwab
Dominic J. Sciole II
Christopher Scott
Ryan Searcy
SEATU
Shelly Seiler
Lori A Shaffer
Vincent & Ginger Shaw
Elise Shea
Jesse Simkins
Blake Sims
Mickel Skiles
Ashley Slater
Yvonna Smith
Greg Smith
Angie Snyder
Daniel Snyder
Kathryn Sparks
Gwenetta M. Spratt
Cory Stage
Dennis Stambaugh
Kellie Stancer
Kyle Starr
John States
Frank Stein
Drew Steranko
JoAnn Stone
Jason Streit
Daniel Swartz
Kamali Taylor
Rodney Taylor
Teamsters Local # 554
Reginald Thomas
Michael R. Thomas
John Thompson
Billy Thompson
Kathryn Tihiönen
Sarah Tinberg
Steven Todd
Garry L. Toliver
Tammy Tombs
Donnie Torres
John M. Travers
Mark L. Tredway
Triumph Foods, LLC

Mark Trujillo
James Turner
Tyler Turner
Craig Twyman
Joshua Urbanski
Steven Vairma
Donald Vance
James VanHercke
Nicholas Vansandt
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Jacqueline Beth Vaughn
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Marco A. Victoria
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Karen Ford
Kirk Ford
Michael Fortin
Kenneth D. Fortson
Tanner Fox
Alexander Franklin
Margaret L. Friend
Mary K Gaughran
Clara George
Linda Gerdes
John D. Grace
Philip Gray
Neil R. Green
Verdis Green
Adrian Grubbs
Linda Guinn
Ronda Hall
Everline Hanmont
Troy Hardie
Darcy D. Harriell-
Edwards
Sedgwick Harris
James Harris
Randy Hartzell
Patt Harvey
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Humana Group Medicare
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Sherri Hunley
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Gregory Jordan
Kylie Kanatzar
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**Working
Families'
Friend**

**THANK YOU FOR SUPPORTING THIS
UNITED WAY-FUNDED AGENCY!**



United Way of
Greater Kansas City
unitedwayksc.org



Working Families Friend
@wf_friend
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