



**Working
Families'
Friend**

I was in a
terrible car
accident while
my husband
was off work
recovering
from surgery

My little girl
lost her fight to
cancer. I have
spent every dime
I have and still
need to bury her.

It's such a long road
to recovery after a
heart transplant...

2019 GRATITUDE REPORT

"AS WE SUPPORT EACH OTHER, WE ARE SUPPORTED"

I am a Federal
employee who was
furloughed and
haven't been paid in
a month

I have been
helping with my
niece's medical
bills, and have
drained my
family's savings

The stress of
being in need is
so draining –
and so humbling

My diagnosis of
Stage 4 cancer
has devastated
us, emotionally
and financially

We lost
everything when our
house was flooded –
such a long process
is ahead of us

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Joan Putthoff

WFF

MESSAGE FROM

The President

Dear Friends and Supporters,

On the following pages of this Annual Report you'll see highlights that focus on the events of 2019. However, as we prepare this report I would be remiss to not acknowledge the current reality that is 2020. Along with the rest of you, Working Families' Friend has found itself in uncharted territory facing the effects of the COVID-19 pandemic. We are, however, reminded that we are perfectly positioned to answer the call for people who are finding themselves, for the first time ever, in need of assistance. This is what we were "built" for. Thanks to our loyal supporters, as well as many new ones, we are here to serve during these challenging times.

Having said that, let's take a look at some highlights from 2019! One major highlight for me was the addition of Niki Montgomery to our team. Niki joined Working Families' Friend in January 2019 as our new Vice President. She brings a unique set of skills and passion to the agency. Her understanding of, and dedication to, our mission goes back a long way: she is the daughter of our Founder Mike Montgomery. When Niki shared with me that it was her "life-long dream" to be part of promoting her father's vision into the future and to serve working people, it wasn't a difficult decision to add her to our team.

With Niki's help we made huge strides in 2019. Our presence on Social Media has grown significantly, connecting us more with our community and donors. Our fundraising events found new life and were more successful than ever. New donors joined the ranks of our many supporters and the agency raised more than in any previous year to help working men and women during an unexpected crisis.

As things change, evolve and grow, one thing remains the same; we continue to carry out our Mission and serve the deserving men and women only because of the continued support of our invaluable donors. Thank you for trusting us to be excellent stewards of every dollar that you donate. As you'll see on the following pages, thanks to you, we are changing lives by making it possible for lives *not* to change.

With Great Gratitude,



JOAN E. PUTTHOFF
PRESIDENT



“ARE YOU FAMILIAR WITH WORKING FAMILIES' FRIEND?”

“ARE YOU KIDDING ME? YOU GUYS SAVED MY LIFE.”

Joshua's Story

At a KCP&L/Evergy Employee Giving Campaign Kickoff Event, Joan Putthoff asked people passing by, “Are you familiar with Working Families' Friend?” Joshua replied “Are you kidding me? You guys saved my life.”



Joan asked Joshua to share his story with her and he was happy to do so. Awhile back, Joshua was enjoying a day at the lake on his boat with his family. With no warning, he suffered a massive seizure. Nothing like that had ever happened to him before. It was so severe that his thrashing body damaged the internal trim on his boat.

As doctors tried to determine what caused the seizure and whether he should anticipate more, he was unable to work or even drive for fear of future attacks. He and his family did all they could to keep bills paid and keep moving forward, but the time came when he could not make his house payment. Joshua was referred to Working Families' Friend. WFF, along with REACH (an internal employee assistance program at KCP&L), was able to provide him and his wife enough financial assistance to make the house payment.

Soon, the doctors discovered that his symptoms had been caused by a prescription drug that he had been taking. Mystery solved and a very healthy Joshua returned to work at KCP&L.

Joshua said that he will never forget what Working Families' Friend did for him and his family and he has been a donor and over-all supporter of Working Families' Friend ever since.

THE MOMENT THAT CHANGED HIS LIFE FOREVER

Ryan's Story



Ryan was an experienced dirt bike rider but the unthinkable happened: he was in an accident and had to have his lower right leg amputated. The bills piled up as Ryan struggled to physically recover and learn how to walk with his prosthetic. He wasn't yet able to go back to doing physical work and saw that his family was running out of money fast. They struggled to make rent, pay utilities, and get basic necessities. The medical bills mounted as Ryan continued physical therapy and paying for his medical insurance. Emotionally drained and financially ruined, he and his family had tapped all their resources and were still facing a long climb ahead with no idea how they would endure it.

WFF was contacted on their behalf and we were able to help. With your donations, he was given assistance to help with his medical insurance costs. Ryan continued to push ahead one day at a time. Your gifts offered a glimmer of hope that his life would one day return to normal. That their family wouldn't end up in poverty over this tragedy.

Ryan more than bounced back. It was a long, hard fight for him and his family but with your help, they conquered. He is now an Instructor at the United Brotherhood of Carpenters and Joiners of America and recently celebrated the birth of his second child, his first son. Their family's future looks bright.

“

“I'd like to say thank you. We wouldn't be able to do it without you. You came through for us when we didn't have any options. Thank you and God bless from me and my family.”

”

AGENCY OVERVIEW

Working Families' Friend was founded in 2003 to serve a need in our community that was being ignored. The need was that of the hard-working men and women facing an unexpected, one-time crisis. Working people do not qualify for traditional social services. Families who are not destitute are told they don't qualify for assistance because of their employment status or income. Our agency assists people who support themselves and their family and, most of whom, have never had to ask for help or even know where to turn for help.

These are people who go to work every day, support their families and sometimes offer help to a friend or a family member in need. They help build our community and then they support it. Many have been donating to their favorite charities for years. But when a crisis strikes, creating an unexpected financial burden, they have nowhere to turn for help.

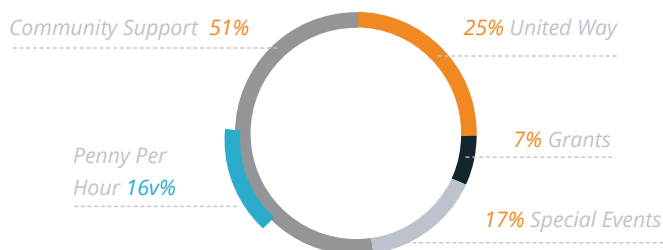
We believe that by providing emergency assistance before a family is forced into economic hardship, starting a financial downward spiral, we can help maintain a healthy and productive workforce that continues to support a healthy and productive community.

Most of our emergency assistance comes in the form of advocacy. We help people problem-solve and direct them toward real solutions. Our staff is here to advocate on behalf of people who do not have the time or tenacity to identify available resources in our community. Whether it is by contacting our clients' lenders, utility companies, medical providers, funeral homes or other creditors, Working Families' Friend helps alleviate or reduce the client's financial challenge, or helps ensure that they receive the services or financial assistance they need.

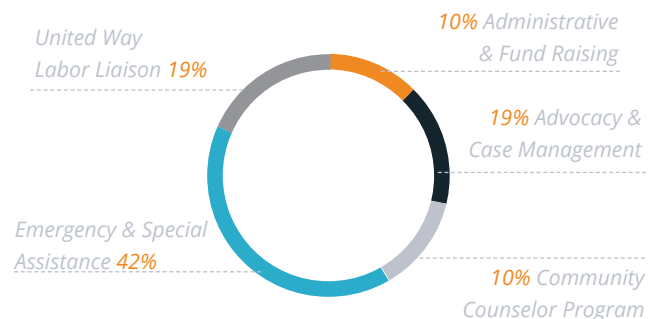
Financial emergency assistance is provided only when a crisis situation is validated and an individual is unable to qualify for help anywhere else. We work closely with our trained community counselors in the workplace. They are trained to recognize valid issues with co-workers and help them appropriately address their challenges before they become crisis situations.

To date, Working Families' Friend has invested over \$3,800,000 in cash assistance for individuals experiencing an unexpected one-time crisis but had nowhere else to turn for help. Our advocacy has also had an impact on many thousands of families. This is why Working Families' Friend devotes itself to this underserved population. For our staff, our work is a labor of love.

INCOME



EXPENSES



NEW EVENTS BENEFIT WFF

We thank ALL of you who host events to benefit Working Families' Friend. Every dollar that is raised on our behalf helps us provide the services that we do.



Many organizations and Labor Unions select Working Families' Friend as the recipient of their event proceeds, as an addition to the events that we host each year, and we are so grateful to all. There are golf tournaments, sales, contests, raffle drawings and more, all to support our mission and the work that we do.



DURING 2019 THERE WERE TWO NEW EVENTS HELD ON BEHALF OF WORKING FAMILIES' FRIEND!



P-1 Group selected Working Families' Friend as the recipient of their annual golf tournament proceeds for the first time, beginning what we hope will be an ongoing partnership.



The Greater Kansas City AFL-CIO Labor Council hosted their first ever Car and Bike show in 2019. It was a tremendous success and all proceeds went to help support our mission. They plan for it to be an annual event to benefit Working Families' Friend and expect it to grow each year.



Although our Annual Fall Cookout wasn't new in 2019, it had renewed "life" with great attendance and a free raffle drawing for a flat screen TV that was very popular. We invite all to join us each year as it is a way for us to say thank you to our friends and supporters.



WFF MISSION STATEMENT

To gather community resources in order to enable employed and recently unemployed individuals to sustain and maintain quality of life through assistance, training, advocacy and financial support.

YOU CAN HELP TRANSFORM SOMEONE'S LIFE

OUR MONTHLY DONORS ARE THE CROWN JEWELS OF THE AGENCY

You can choose one of these easy options, too:

DONATE DIRECTLY *To WFF*

- By writing a check
- Monthly Automatic Withdrawal from your account
- Through PayPal @wffriend.org
- At our website wffriend.org using a credit card or PayPal

EVENTS & MORE *Community is Key*

- Support our Annual Fundraising Events
- Participate in our Penny Per Hour Program
- Participate in Giving Tuesday, the Tuesday after Thanksgiving
- Set up a Facebook Birthday Fundraiser selecting Working Families' Friend as your charity of choice
- Memorial gift to honor the passing of a loved one

PAYROLL DEDUCTION *Set Up With Your Employer*

- The United Way of Greater Kansas City
- The Combined Federal Campaign
- Missouri State Employees Charitable Campaign
- City of Kansas City, Missouri Combined Charities Campaign

AMAZON SMILE *Support WFF While You Shop*

If you choose to shop on Amazon, please use AMAZON SMILE. Amazon Smile is an exact replica site of Amazon, with the same products and the same prices. By choosing Working Families' Friend as your charity of choice, every time you make a purchase via SmileAmazon.com the AmazonSmile Foundation will donate a percentage of your purchase to Working Families' Friend at no extra charge to you.



OUR PENNY PER HOUR PROGRAM IS THE CORNERSTONE OF OUR SUPPORT

We Want to Add Your Organization To This List!

Carpenters Local #315
Construction and General Laborers Local #264
Construction and General Laborers Local #319
Construction and General Laborers Local #1290
Floorlayers Local #1181
IAFF Local #42
IAFF Local #3112
IAFF Local #3808
Painters Local #2012
Painters Local #2015
Pipefitters Local #533
Plasterers' & Cement Masons Local #518 (OPCMIA Local #518)
Plumbers and Gasfitters Local #8
Security Police Fire Professionals of America
*Sheet Metal Workers Local #2
Teamsters Local #541

***Special thanks to Sheet Metal Workers Local #2 for leading the way by being the first local union to reach the 2 cents per hour level of giving!**

As a not-for-profit agency, we are eligible to receive tax deductible donations under current IRS guidelines.

WORKING FAMILIES' FRIEND

2019 DONOR PARTNERS

WE ARE HERE FOR YOU BECAUSE OF YOU

We are grateful to all who support Working Families' Friend. Our incredibly generous partners believe in our mission. There is no better community of support than the individuals, corporations and organizations listed below. We make every effort to make sure the list is complete and accurate. If you contributed to Working Families' Friend in 2019 and are not listed, please accept our deepest apology and contact us immediately in order to update our records. Again, we thank you for your generous support! Your recent gift has life changing effects and has already been put to work.

\$20,000 & ABOVE

Argosy Casino Hotel & Spa
IAFF Local #42
Jackson County
Pipefitters Local #533
Sheet Metal Workers
Local #2
Teamsters Joint Council
#56
UAW Local #249
United Way of Greater
Kansas City

\$10,000 - \$19,999

Carpenters Local #315
Greater KC AFL-CIO
Iron Workers Local #10
Kansas City Building &
Trades Council
Laborers Local #1290
Laborers Local #264
P1 Group, Inc.
Painters Local #2012
Plumbers & Gasfitters
Local #8
Teamsters Local #41
Teamsters Local #455
Unified Government-
Hollywood Casino

\$5,000 - \$9,999

AT&T Employee Giving
Campaign
Bank of Labor
Blue Cross Blue Shield of
KC
Boilermakers Local #83
Bricklayers & Allied
Craftworkers #15
Thomas P. Burke
IAM Local #778
Laborers Local #663
Operating Engineers
Local #101
Painters District Council #3
Teamsters Local #541

\$1,000 - \$4,999

Joseph Adams
Aetna, Inc.
John Jantsch
AFSCME Local #500
AFT Local #691
Llana Alva
Amalgamated Transit
Union Local #1287
APWU Local #238
Arnold, Newbold, Winter &
Jackson, P.C.
Asbestos Workers
Local #27

Anita Autrey
Blake & Uhlig, P.A.
Lydia Block
Bryan Brown
Carpenters Local #1127
Carpenter's Regional
Council St. Louis-KC
Commerce Trust Company
Country Club Bank
Charles R. Croissant
Lorie Crouch
CWA/AT&T Charity Golf
Duke A. Dujakovich
Cecil Elpers
Evergy
Floorlayers Local #1181
AFGE Local #3399-Harry S.
Truman Vet Hospital
Governor Stumpy's Grill
Heavy Constructors
Association
Joseph Helin
Diane & Michael Horning in
Memory of Andy Horning
IAFF Local #3112
IBEW Local #124
IBEW Local #412
Kurt Johnson
Laborers Local #319
Alise Martiny
Alan Means
Millwrights Local #1529
Niki Montgomery
Michael E. Montgomery
Abubakr Muwwakkil
Kevin Noblet
Novak Birks, P.C.
NTEU Chapter #66
Kevin O'Neill
OPEIU Local #277
Plumbers & Pipefitters
Local #178
Principal Financial Group
Joan Putthoff
Rodriguez Mechanical
Contractors, Inc.
Roofers Local #20
Kimberly A. Rowland
Harold Rowland
RPCS, Inc.-Ramey's Price
Cutter
Stephen O. Ruley
Kevin Ryan
SEIU Healthcare Mo & KS
Kevin Sprague
Ralph Stubbs Jr.
Teamsters Local #238
Teamsters Local #696
Teamsters Local #838
Teamsters Local #955

William L. Terrell
The Segal Company
Timothy Odell
UAW Local #31
UFCW Local #1
Ullico Investment Company
United Labor Credit Union
Western MO & KS Laborers'
Dist. Council
Bradley Williams

\$500 - \$999

Todd Adams
Phillip Aguilar
Elias Alfaro
Amalgamated Life Ins. Co.
Mark E. Anderson
Tamika Austin
Jeffrey Barrickman
Susan Barthol-Turner
Damon Lee Bond
Randall K Boone
Boyd, Kenter, Thomas &
Parrish, LLC
Bukaty, Aubry & Huntsman,
Chartered
Joe R. Camper
Manuel Ceballos
Eric Chandler
Greg Chastain
Chicken 'N Pickle
Cigna
Cindy Circo
Randy Combs
Sika Corporation
Derek Curtis
CWA Local #6327
Steven Dean
Winston Dillard
John Drape
David F. Dummermuth
Ryan Edmiston
Morgan Egli
Elevator Constructors
Local #12
Randall Engman
Scott Ford
Geoff Forehand
Alan Frisbee
Jashua Gammel
Greg Garnand
Garry & Associates
Insurance Agency, Inc.
GCIU Local #235
Denver Gear
Glaziers Local #558
William Grayson
Aaron Hansen
James Harper
Hartline Construction, LLC
Jerry L. Helmick

John Hennelly
Brian Hertzog
HMC Companies
Tyrone Hocker
IBEW Local #53
Kennedy Capital Mgmt., Inc.
KPMG
Labor Management Council
of Greater KC
Rick Lang
Patricia L. Losiewicz
Connie and Mike Mann
Mark Mauro
Veronica McCoy
Gary L. McKinzie Jr.
Jesiah Meyer
Cynthia Meyers
Charles Miller
Tony R. Mitchell
Mark D. Molloy
Ronald Moore
Daniel Murphy
Glen E. Nelson III
John Nichols
Richard Page
Christopher Patterson
Frank Quinn
Darik Rademacher
Venancio Rea
Nassir Rehan
Stacey Salmon
Marjorie Skigen
Jacob Smith
SPFPA Local #249
Joseph Staab
Jason Starr
Teamsters Local #688
John Thompson
Triumph Foods, LLC
Chad J. Troncin
Truman Tickets
Steven Vairma
Mara Whitaker
Daryl Whitmill
Gregory L. Woertz
Randy E. Wood

\$100 - \$499

AFL-CIO Missouri
Lucas Ahart
Michael Aipperspach
Ali Alani
John Alexander
Gary W. Allen
Matthew Allin
Jesse Alvarez
Amazon Smile Foundation
American Income Life
Edward Anderson
Zachary Anderson
Jerry Angel

Ben Apodaca
Todd L. Appleby
APWU Local #67
Christian Arcilla
Bethany A Armes
Devon Arnett
Allan Ashbaugh
Travis E. Bailey
Wade C. Baker
Anita L. Ballard
Joshua Bayless
Chris Beard
Benjamin J Bender
James Bernal
Andrew Blancarte
Jeremy S Blanchard
Caesar Blevins
Samuel Blood
Don Bloomer
Kenneth L. Booker
Tim A. Bowman
Casey Braden
James Bradley
Benjamin F. Brown
Harlan Brownlee
Dennis Buck
David Buckalew
Thomas Burger
John Burkholder
Travis J. Burks
David Burmaster
Robert Butler
Chuck Caisley
Eric A. Callahan
Richard E. Calton
Mark S. Campbell
Matthew D. Campbell
Jordan Casey
Edwin G. Castaneda
Eddie Castro
Tiago Chiquetti
Christopher L. Chleborad
Bret Christian
James Cline
Gary Clork
Christopher Cochran
Norman Cook
Ian Cosgrove
Susan C. Cowart
Doris Cox
CWA Local #6360
Marcia Dabney
Thomas F. Dalton
Matthew Daniel
Jacob Darbyshire
Matthew Dela Cruz
Phillip Denning
Alexander Dickerson
Todd Doree
Michael Doss

Darrell Drury
 Anthony Drury
 Roger A. Ducoulombier
 Marcus Dziura
 Michael Edwards Jr.
 Howard Elder
 Timothy Elsas
 Richard Enriquez
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 Zachary Fox
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 Tyler Freeman
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 Larry Fuller
 Lance L. Gagne
 Cynthia Gallegos
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 Martin Garcia
 William Gardner
 Ron Garner
 Patricia Gaytan
 Richard Gibson
 Amber Gibson
 Michael E. Gilchrist
 Tena Goudreau
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 Nancy Grano
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 Denise Gullledge
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 Company, Inc.
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 Kirk W. Steding
 Drew Steranko
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 Adam Stockton
 John Strobl Jr.
 Stephen Stroup
 Doug Swanson
 Daniel Swartz
 Rodney Tanner
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 Teamsters Local # 554
 Teamsters Local #344
 Teamsters Local #638
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 Joseph Mingoia
 Greg D. Moore
 Robert Newell
 Matthew Nikoomanesh
 Mario Nunez
 Oren Odell
 Anthony Oryall
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 Baltazar Paz Perez
 Gary R. Poppe
 Jonathan Pruett
 Andrew J. Pyle
 John Reinke
 Stacy Reynolds
 Godfrey Rodney
 Michel Izquierdo Rosa
 Sandra and Gary Salger
 Ariel Sandez
 Linda R. Sargent
 Chad Siscoe
 Shannon Smith
 Gabriel Soberanis
 Lee Stark
 Roysten Stewart
 Teng Thao
 Stephen Thompson
 Donnie Torres
 Amy Treece
 Vaxa Collective
 Benjamin R. Watkins
 Laura R Webb
 Johnnie Williams
 John H. Williams
 Daniel E. Wilson
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 Jeff Wright
 Gary B. Young
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Working Families' Friend

THANK YOU FOR SUPPORTING THIS UNITED WAY FUNDED AGENCY!



United Way of
 Greater Kansas City
 unitedwaykc.org



STAY CONNECTED!



Working Families Friend
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